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Change in Deltona's Waste Collection Agencies Brings Improvements

June 12th, 2009—The City of Deltona will change the companies that handle the waste collection for its residents, effective this weekend. Waste Services Incorporated will no longer collect garbage, and Waste Pro will take over those duties effective Monday June 15th.

Residents will not see any changes in their service days and times, and the contact phone numbers, (386) 574-0778 and (386) 574-0723, will stay the same. The biggest difference that residents will see is the opportunity to file complaints, compliments and requests on-line, for faster responses and answers to questions. These are the new weblinks:

Complaints:

<http://www.traceonline.com/NewIncident.aspx?it=1&di=96&ci=4>

Compliments:

<http://www.traceonline.com/NewIncident.aspx?it=3&di=96&ci=4>

Requests:

<http://www.traceonline.com/NewIncident.aspx?it=2&di=96&ci=4>

For more information, contact Char Runge at (386) 878-8705, or Lee Lopez/Public Information Officer at (386) 878-8755.